Intoxicating Substance _Zero Tolerance Policy

Last Updated 02 Feb 2026

Safety of our riders and public in general is everyone's responsibility and the Law. Drivers on Yocha platform are expected to be responsible for individuals and must abide by our policies and law of the land.

Use of alcohol or drugs or any other such substance, which impairs ability of driver to drive safely, by drivers while they are driving a Yocha trip, is strictly prohibited and a zero-tolerance policy is enforced. In case we receive a complaint regarding suspected intoxication of driver, driver will be placed on temporary suspension with immediate removal of driving privileges, and if found guilty they will permanently loose these privileges. This is also as per Yocha's agreement with drivers.

Yocha zero tolerance policy includes having open containers of alcohol or drugs in a vehicle while using the Yocha apps. A complaint mentioning suspected usage, or smell of a substance or any other such proof when given, by any person including but not limited to riders, law enforcement person, any other person coming across such scenario will subject to our action.

We will investigate each complaint and avoid any adverse action on drivers for fraudulent complaints. Any users found filing fraudulent complaint are subject to investigation and may lose access to our platform.

Yocha has partnered with Cluso, Inc. to make drug testing services available prior to account deactivation for drug-related reports of suspected impaired driving. At its sole discretion, Yocha may offer drivers in the United States the option to register for and take a drug test at a Cluso directed location on an opt-in basis. If we receive a negative drug screen, driver's account access may be preserved, and a positive result may result in permanent account deactivation.

In case a driver suspect that the rider is under intoxication, rider smells of drugs or any such substances, driver can always decline to onboard the rider, and inform either Customer Service at Yocha (help@yocha.us) or legal authorities at 911, depending on severity of the situation. Report the incidence to us at help@yocha.Us so that we can take appropriate action to avoid the situation in future.

As a rider, if you suspect, your driver has used any drug or alcohol or such substances, is under influence, has any open container of drugs or alcohol, immediately ask driver to stop

and try to get out of the vehicle. Call 911 if you see any risk to you or anyone around. Report the incidence to us at help@yocha.Us.